

# Installing SQL Client Software and Restrac Hire Application

## Procedure

**Document #:** IT-0001-SOP

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## General Description

**Task / Scope:** How to install SQL client software and the Restrac Hire application. This procedure includes instructions for installing the necessary drivers, file rights, install instructions, and second level support.

**Who Performs:** Network Support Engineer

**Department or Area:** Help Desk Support

**When to Perform:** As needed

## Requirements

**Materials:** Banyan client drivers  
OnNet 1.1 or later  
SQL client  
  
Necessary Banyan File Services

## Overview of Major Steps

1. Verify that TCP/IP works.
2. Install the SQL client software.
3. Install the Restrac Hire software.
4. Test the SQL Client and Restrac Hire.
5. Provide second level support.

## Detailed Steps

① *Verify that TCP/IP works.*

② *Install the SQL client software.*

**2.1** Run the SQL client software setup file from x:\network\client\win31\sqlsetup.exe

**2.2** After installation is finished, add the following entry to win.ini

**How to Do:**

Add the line:

```
[SQLSERVER] ems1=wdbftpc, 132.233.186.1,3180
```

where:

ems1 is he name of the server

wdbftpc is the SQL Client dll to connect to the sybase SQL server  
132.233.186.1 is the actual IP address

### 3 *Install the Restrac Hire software.*

- 3.1 Run the Restrac Hire setup program from r:\restrac\setup.exe
- 3.2 Accept the default path "c:\restrac".
- 3.3 When prompted to enter the user name, enter it in upper case.
- 3.4 Restart Windows.

### 4 *Test the SQL Client and Restrac Hire.*

#### 4.1 Test the SQL Client.

##### **How to Do:**

Open the DBMS Client Tools group and launch SQL Test Utility.

When the dialog box titled "Windows SQL Server" displays, enter the following:

Server Name: EMS1

User Name: DEMO

Password: D

To test Restrac Hire, open the Restrac Hire group and launch Restrac Hire.

##### **Result:**

The user name that you entered should be listed. The user should be able to enter the password at the time and the Restrac Hire will display after a few minutes.

### 5 *Provide second level support.*

- 5.1 Check the documentation on the above V drive.
- 5.2 Contact Steve Miracle, in California.